



Balanced Scorecard & KPI's Development



Top and senior management, HOD's and Head of organizations who are involved in the development of corporate policies, vision, mission and operational frame work.



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Introduction

This course provides understanding of the basic concepts of the balanced scorecard as a system used to align business activities to the vision and strategy of business. The aim of this course is to understand strategy deployment & measurement using the balanced scorecard, so as to translate strategy into action across four perspectives; namely Financial Value, Customer Delivery, Internal Processes and Learning & Growth. The course will also typically cover balanced scorecard exercises and implementation methodologies.

Learning Outcomes

After doing this training program participants will be able to:

1. Awareness of the balanced scorecard as a system for management.
2. Practice in developing your own balanced scorecard.
3. Establishing the organization's state of preparedness for developing a full scale balanced scorecard.
4. Development of KPIs for any organization and dashboards.

Course Contents

1. Balanced Scorecard Overview.
2. Strategic Quality Management Challenges.
3. Mission, Vision & Values.
4. SWOT analysis.
5. Strategy Mapping.
6. KPIs and hands-on Dashboard development.
7. Implementing BSC in companies.
8. Balanced Scorecard and making exercises.

Facilitator

Dr. Kamran Moosa is Chief Executive and Principal Consultant of PIQC Institute of Quality, Researcher, International Trainer & Consultant, Author and Advisor to National Institutions in the field of Quality Engineering & Management. He is a Member of International Academy for Quality (IAQ). He is the recipient of the Ishikawa-Kano Silver Medal award by Asian Network for Quality (ANQ) from among three other awardees from Asia in 2020. He is Certified Six Sigma Black Belt in Quality. He has 30 years of professional experience in the field of Quality Assurance and Engineering, Six Sigma, Lean Management, Balanced Scorecard and Productivity Management, particularly in the implementation of these programs in the industry. He is an author of four books published in Pakistan and a chapter for a book published in Japan.

Valuable For

Top and senior management, HOD's and Head of organizations who are involved in the development of corporate policies, vision, mission and operational frame work.

Duration

01 Day



خوب سے خوب تر کی تلاش
**QUALITY
PAKISTAN**
In Search of Excellence

PIQC
Leading the Modern
Quality Movement in Pakistan

PIQC - Center for Excellence

Leading Institute in Pakistan providing academic programs, professional diplomas & certifications, short courses and corporate development in Quality Control (QC), Quality Assurance (QA) and Total Quality Management (TQM), Human Resource Management (HRM) and Health, Safety and Environment (HSE). Celebrating the 30th year of its establishment, PIQC vision is to see Pakistan a hallmark of Quality in the national and global environments. With its leadership and team of specialists, it has provided academic education and professional courses to more than 45,000 students and professionals. It is the pioneer and most authentic source for running International Six Sigma and Lean Manufacturing programs, including Six Sigma Yellow Belt, Six Sigma Green Belt and Six Sigma Black Belt in Pakistan.

PIQC has professional collaborations and linkages with various local and foreign organizations including Hamdard University, Superior University, NED University of Engineering and Technology, IQCS Certification, Singapore Quality Institute International (SQII), American Society for Quality (ASQ), and Quality and Productivity Society of Pakistan (QPSP)

Degree Programs	Professional Diploma	International Certifications	Corporate Courses	International Conventions
Masters & MPhil in: Quality Management Human Resource Management Industrial Management EHS Management	PIQC Diplomas/ Certifications in Quality Management Project Management Health Care Quality Management HSE Management HR Management Supply Chain Management	Internationally Recognized Certifications IRCA (UK) Accredited Certified ISO 9000 Lead Auditor Certified Six Sigma Green Belt & Black Belt	Nation-wise seminars & workshops on Total Quality Management, Six Sigma, ISO 9000 Quality Assurance in Manufacturing, Services, Education, Banks and Healthcare, Total Productive Maintenance	PIQC has organized 13 International Conventions on Quality Improvement and 5 National Conferences on Quality Education in Pakistan since 1991

PIQC INSTITUTE OF QUALITY

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