



Certified Healthcare Quality Professional



Introduction:

Healthcare services today are scrutinized, measured, evaluated and publicized as never before. An increasingly educated public expects to receive nothing less than excellent care and services and it must be the mission of every healthcare organization to deliver that excellence. Quality improvement is the process of continually evaluating existing processes of care and developing new standards of practice and therefore has to be a core competency for every healthcare professional. This course is designed to enhance the competency of healthcare professionals. The Body of Knowledge used for this course aids in the preparation of any local and international healthcare courses. This course will enhance your career and facilitate the quality transformation in your hospital or healthcare organization.

Methodology:

This is a professional course and will involve a number of higher level teaching methodologies like didactic lectures and interactive discussion sessions. The course is spread over four months to allow inter-session study. In this respect participants will have to carry out timely study, investigations, and assignments to grasp the subject. Discussions in the class are focused on the key points, critical thinking, experience sharing of fellow professionals and building professional maturity.

Course Content:

- Healthcare Quality Concepts
- Quality Management System
- Lean Six Sigma in Healthcare
- Patient Safety
- Medication Management
- Human Resource Management
- Healthcare Information Management System
- Medical Error and Root Cause Analysis
- Infection Control
- 5S: Industrial Housekeeping in Healthcare
- Standards and Accreditation in Healthcare Organization
- Healthcare Regularity Compliance

TIMINGS:

**2:00 pm to 6:00 pm
(Every Saturday)**

Certified Healthcare Quality Professional

Target Audience:

CEOs, Quality Directors, Medical and Nursing Directors, Quality Managers, Quality Officers and Coordinators, Accreditation Officers, Senior nurses, Risk Managers, Case Managers, Healthcare Administrators and Managers, Health care professionals interested in managerial or quality jobs.

Eligibility:

There is no minimum education or work experience requirements that specifically need to be fulfilled in order to get admission in CHQP course; however, a minimum of two years experience in the field of healthcare quality management is recommended.

Course Duration:

This is four months course. (Every Saturday)

Certified Healthcare Quality
Professional

Contact for Registration:
PIQC Institute of Quality C-35
Block 10-A
Gulshan-e-Iqbal Karachi,
Pakistan

Tel: (92-21) 34177279-0315-0027826,
0333-2163620
Email: piqc@cyber.net.pk
Web: www.piqc.edu.pk

