





Course Date: 23<sup>rd</sup> – 27<sup>th</sup> Feb & 29<sup>th</sup> Feb – 4<sup>th</sup> Mar, 2024 | Duration: 10 Days | Timings: 8:00 PM – 12:00 AM PKT

The course is delivered by **PIQC Institute of Quality** in collaboration with **IQCS Certification Sdn. Bhd.** (CQI and IRCA Approved Training Partner, Ref: 01180136). It is highly rated by the organizations for its value and effectiveness. This 10-days ISO 9001:2015 QMS Lead Auditor Virtual Instructor-Led Training (VILT) is designed to provide participants with the knowledge and skills required to perform first, second-and third-party audits of management systems against the requirements of the ISO 9001:2015 Quality Management System (QMS) and in compliance with ISO 19011:2018 (guidelines for auditing management systems).

The course is built on accelerated learning path, and includes interactive exercises, auditing role-plays and examination of real-world case studies which provide an opportunity to the learners to improve their audits and understanding on QMS Implementation.

## **LEARNING OBJECTIVES:**

By the end of this course, learners will be able to:

- ✓ Gain an in-depth understanding of ISO 9001:2015 QMS requirements
- ✓ Grasp the application of risk-based thinking, leadership and process management
- ✓ Explain the role of an auditor / lead auditor
- ✓ Plan, conduct, report and follow-up a QMS audit to establish conformity with ISO 9001 and in accordance with ISO 19011 standard





#### **COURSE CONTENT:**

- Introduction to Quality, Quality Control, Quality Assurance and Quality Management System
- History and Background of ISO 9001 Standard
- Principles of Quality Management System
- High Level Structure and terminology
- Internal/External context of Organization's QMS
- Detailed interpretation of ISO 9001:2015 standard requirements and its industrial applications
- Roles and Responsibilities of Auditor and Lead Auditor
- Audit Principles, Types and Methods of Audit
- Making Audit Plan and Checklist
- Conducting the Audit
- Writing Nonconformities and Audit Reports
- Audit follow-up Guidelines

### **PRE-REQUISITES:**

Learners are expected to have a basic knowledge and understanding of the fundamental concepts and the key principles of QMS

#### **COURSE TUTORS:**

CQI and IRCA Reg. Lead Auditor / Auditor and approved Lead Tutors / Tutors who are highly qualified professionals having hands-on experience in the field of QA, QMS, HSE and familiar with local environment

#### WHO SHOULD ATTEND?

- Quality Managers, Auditors and Consultants seeking to master a QMS audit process
- Management Representatives, Internal auditors, 2<sup>nd</sup> party and 3<sup>rd</sup> party QMS auditors
- Individuals who wish to enhance career opportunities in Quality Management
- Individuals leading their companies to ISO 9001:2015 certification

### **EXAMINATION AND COURSE CERTIFICATE:**

- Examination is held online delivered through an online assessment system called SARAS and proctored remotely by CQI and IRCA
- Examination will be objective-based consisting of multiple choice, multiple response, fill in the blanks, matching and sequencing questions
- Learners will have 30 days from the last day of the course to take their exam online
- Upon passing both the online examination and continuous assessment, learners will be issued with a CQI and IRCA Certified "Certificate of Achievement"

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# **FOR REGISTRATION AND FURTHER DETAILS:**

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(Early Bird & Group Discount Available)

#### **MODE OF TRAINING:**

Online – VILT Based (Via MS Teams)

