



# CHQP

# Certified Healthcare Quality Professional

4 Months Weekend Based Professional  
Diploma in Healthcare Quality Management



*Quality Managers, Engineers,  
Doctors, Quality Managers of  
Medical Universities and Hospitals*

Certified Healthcare Quality Management  
**Professional**



# CHQP

# Certified Healthcare Quality Professional

## Introduction

Healthcare services today are scrutinized, measured, evaluated and publicized as never before. An increasingly educated public expects to receive nothing less than excellent care and services and it must be the mission of every healthcare organization to deliver that excellence. Quality improvement is the process of continually evaluating existing processes of care and developing new standards of practice and therefore has to be a core competency for every healthcare professional. This course is designed to enhance the competency of healthcare professionals in QM practices. This course will help in their career growth and facilitate the quality transformation in their hospital or healthcare organizations. The Body of Knowledge used for this course will lead towards the preparation of “Certified Professional in Healthcare Quality (CPHQ)”.

## Learning Outcomes

Upon successful completion of this diploma, participants will be able to:

- Understand healthcare gaps and inefficiencies in developing countries and resource-poor settings
- Identify acceptable knowledge of the principles and practice of healthcare quality for employers, the public, and members of allied professionals
- Foster continuing competence and maintain the professional standard in healthcare quality through the re-certification program

## Course Contents

Module 1: Healthcare Quality Concepts

Module 2: Patient Safety

Module 3: Management & Leadership

Module 4: Quality & Performance Review

Module 5: Performance / Quality Measurement

Module 6: Medication Management

Module 7: Information Management System

Module 8: Credentialing & Privileging of Medical Staff



## PIQC - Center for Excellence

Leading Institute in Pakistan providing academic programs, professional diplomas & certifications, short courses and corporate development in Quality Control (QC), Quality Assurance (QA) and Total Quality Management (TQM), Human Resource Management (HRM) and Health, Safety and Environment (HSE). Celebrating the 25th year of its establishment, PIQC vision is to see Pakistan a hallmark of Quality in the national and global environments. With its leadership and team of specialists, it has provided academic education and professional courses to more than 40,000 students and professionals. It is the pioneer and most authentic source for running International Six Sigma and Lean Manufacturing programs, including Six Sigma Yellow Belt, Six Sigma Green Belt and Six Sigma Black Belt in Pakistan.

PIQC has professional collaborations and linkages with various local and foreign organizations including Hamdard University, Superior University, NED University of Engineering and Technology, IQCS Certification, Singapore Quality Institute International (SQII), American Society for Quality (ASQ), and Quality and Productivity Society of Pakistan (QPSP)

| Degree Programs   | Professional Diploma  | International Certifications  | Corporate Courses   | International Conventions   |
|---|---|---|---|---|
| <p>Masters &amp; MPhil in:<br/>Quality Management</p> <p>Human Resource Management</p> <p>Industrial Management</p> <p>EHS Management</p> | <p>PIQC Diplomas/<br/>Certifications in<br/>Quality Management</p> <p>Project Management</p> <p>Health Care<br/>Quality Management</p> <p>HSE Management</p> <p>HRM Management</p> <p>Supply Chain<br/>Management</p> <p>Labor Laws and<br/>IR Management</p> | <p>Internationally<br/>Recognized<br/>Certifications</p> <p>IRCA (UK)<br/>Accredited<br/>Certified ISO 9000<br/>Lead Auditor</p> <p>Certified Six Sigma<br/>Green Belt &amp;<br/>Black Belt</p> | <p>Nation-wise<br/>seminars &amp;<br/>workshops on<br/>Total Quality<br/>Management, Six<br/>Sigma, ISO 9000</p> <p>Quality Assurance in<br/>Manufacturing,<br/>Services, Education,<br/>Banks and<br/>Healthcare, Total<br/>Productive<br/>Maintenance</p> | <p>Pakistan's 13th<br/>International<br/>Convention on<br/>Quality<br/>Improvement</p> <p>ICQI 2014<br/>Nov 14-15 Lahore</p> <p>Theme<br/>Quality Standards<br/>&amp; Tools</p> |

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