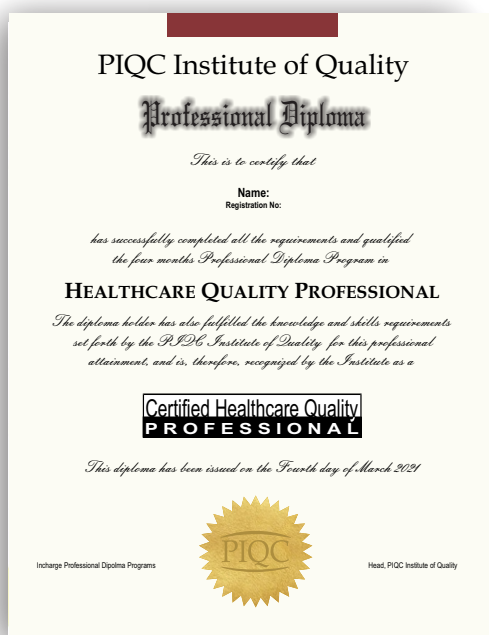




Certified Healthcare Quality Professional

04 Months Weekend Based Professional Diploma in
Healthcare Quality Professional



*Useful For: Medical Practitioners,
Medical Superintendents,
Graduate Nurses, Radiologists and
Administration Management
Personnel*





CHQP

Certified Healthcare Quality Professional

Introduction

Healthcare services today are scrutinized, measured, evaluated and publicized as never before. An increasingly educated public expects to receive nothing less than excellent care and services and it must be the mission of every healthcare organization to deliver that excellence. Quality improvement is the process of continually evaluating existing processes of care and developing new standards of practice and therefore has to be a core competency for every healthcare professional. This course is designed to enhance the competency of healthcare professionals in QM practices. This course will help in their career growth and facilitate the quality transformation in their hospitals or healthcare organizations. The Body of Knowledge used for this course will lead towards the preparation of “Certified Professional in Healthcare Quality (CPHQ) of USA”.

Learning Outcomes

Upon successful completion of this professional diploma and certification, participants will be able to:

- Understand healthcare gaps in the country and inefficiencies in resource-poor settings
- Identify acceptable knowledge of the principles and practices of Healthcare Quality Management in healthcare related facilities
- Create the ability to manage Quality Assurance and Accreditation frameworks in local hospitals
- Foster continuing competence and maintain the professional standard in healthcare quality

Course Contents

Module 1: Strategic Healthcare Quality Management

- Organizational/Strategic Healthcare Leadership
- Fundamental of Strategic Quality Management
- Quality Function, Strategic and Departmental Quality

Module 2: Regulatory, Accreditation & Certification

- Quality Management Systems and ISO 9000
- Regulatory Standards and Accreditation of Punjab Healthcare Commission (PHC)
- Joint Commission International (JCI) Accreditation
- Infection Control, Occupational Health & Safety Issues, Facilities Management

Module 3: Information Management

- Overview of Management Information Systems for Hospitals
- Management of Legal Aspects, Documentation and Medical Records

Module 4: Performance Improvement

- Healthcare Data Analytics (Epidemiological Theory, Methods & Descriptive Statistics)
- Six Sigma for Healthcare (Data based process improvement methodology)
- Lean Management in Healthcare (Waste Reduction & Workplace Improvement Methods)

Module 5: People Management

- Fundamentals of Managing and Improving Human Resources in Hospital

Module 6: Clinical Governance

- Clinical Governance (Complaints and Incidence Management)
- Medication Management (Procurement, dispensing and administration, storage)
- Risk Management Principles, Tools & Techniques



خوب سے خوب تر کی تلاش
**QUALITY
PAKISTAN**
In Search of Excellence

A joint program of
Shaukat Khanum Memorial Trust
& PIQC Lahore



PIQC - Center for Excellence

Leading Institute in Pakistan providing academic programs, professional diplomas & certifications, short courses and corporate development in Quality Control (QC), Quality Assurance (QA) and Total Quality Management (TQM), Human Resource Management (HRM) and Health, Safety and Environment (HSE). Celebrating the 25th year of its establishment, PIQC vision is to see Pakistan a hallmark of Quality in the national and global environments. With its leadership and team of specialists, it has provided academic education and professional courses to more than 40,000 students and professionals. It is the pioneer and most authentic source for running International Six Sigma and Lean Manufacturing programs, including Six Sigma Yellow Belt, Six Sigma Green Belt and Six Sigma Black Belt in Pakistan.

PIQC has professional collaborations and linkages with various local and foreign organizations including Hamdard University, Superior University, NED University of Engineering and Technology, IQCS Certification, Singapore Quality Institute International (SQII), American Society for Quality (ASQ), and Quality and Productivity Society of Pakistan (QPSP)

Degree Programs	Professional Diploma	International Certifications	Corporate Courses	International Conventions
Masters & MPhil in: Quality Management Human Resource Management Industrial Management EHS Management	PIQC Diplomas/ Certifications in Quality Management Project Management Health Care Quality Management HSE Management HR Management Supply Chain Management Labor Laws and IR Management	Internationally Recognized Certifications IRCA (UK) Accredited Certified ISO 9000 Lead Auditor Certified Six Sigma Green Belt & Black Belt	Nation-wise seminars & workshops on Total Quality Management, Six Sigma, ISO 9000 Quality Assurance in Manufacturing, Services, Education, Banks and Healthcare, Total Productive Maintenance	PIQC has organized 13 International Conventions on Quality Improvement and 5 National Conferences on Quality Education in Pakistan since 1991

PIQC INSTITUTE OF QUALITY

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