



PIQC

Leading the Modern
Quality Movement in Pakistan

Emotional Intelligence for Managers

Two Days Training Program (Evening Based Online)



Mid-level and senior managers, Team leaders and project heads, HR professionals and organizational development practitioners. Anyone aspiring to lead with empathy and effectiveness.



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Quality Movement in Pakistan

Emotional Intelligence for Managers

Introduction

In today's competitive business environment, success is no longer defined by technical expertise alone. The ability to understand and manage emotions – both our own and those of others – has become a critical leadership and managerial skill. Emotional Intelligence helps managers build stronger connections, foster collaboration, and create positive workplace cultures where people thrive. This one-day program provides practical tools and insights to strengthen self-awareness, enhance communication, and lead with empathy and confidence in an rapid changing business world.

Learning Outcomes

- Recognize and manage their own emotions more effectively.
- Understand and respond to the emotions of others.
- Apply EI skills to improve communication, and collaboration.
- Role of Emotional Intelligence in the Artificial Intelligence era
- Foster a positive, resilient, and high-performing team culture.
- Develop interventions to strengthen EI practices.

Course Contents

1. Understand how emotions are created?
2. Apply multiple intelligence theory to enhance diverse team strengths.
3. Understand and apply global emotional intelligence frameworks.
4. Learn practical tips to design interventions in the workplace.
5. Discuss will AI replace human capacity to empathize, inspire, and connect?
6. Manage team conflicts, feedback, and motivating for performance.

Why Enroll?

Enhance leadership impact through deeper self-awareness and emotional regulation.

- Learn research-backed strategies to inspire teams.
- Build resilience and improve workplace effectiveness.
- Gain practical tools to handle conflict among people with diverse background.

Valuable for

Mid-level and senior managers, Team leaders and project heads, HR professionals and organizational development practitioners. Anyone aspiring to lead with empathy and effectiveness.

Duration

02 Day



خوب سے خوب تر کی تلاش
**QUALITY
PAKISTAN**
In Search of Excellence

PIQC
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PIQC - Center for Excellence

A Leading Institute in Pakistan providing academic programs, professional diplomas & certifications, short courses and corporate development in Quality Control (QC), Quality Assurance (QA) and Total Quality Management (TQM), Human Resource Management (HRM) and Health, Safety and Environment (HSE). Celebrating the 30th year of its establishment, PIQC vision is to see Pakistan a hallmark of Quality in the national and global environments. With its leadership and team of specialists, it has provided academic education and professional courses to more than 45,000 students and professionals. It is the pioneer and most authentic source for running International Six Sigma and Lean Manufacturing programs, including Six Sigma Yellow Belt, Six Sigma Green Belt and Six Sigma Black Belt in Pakistan.

PIQC has professional collaborations and linkages with various local and foreign organizations including Hamdard University, Superior University, NED University of Engineering and Technology, IQCS Certification, Singapore Quality Institute International (SQII), American Society for Quality (ASQ), and Quality and Productivity Society of Pakistan (QPSP)

Professional Diploma

PIQC Diplomas/
Certifications in
Quality
Management
Project Management
Health Care
Quality Management
HSE Management
HR Management
Supply Chain
Management

International Certifications

Internationally
Recognized
Certifications

IRCA (UK)
Accredited
Certified ISO 9000
Lead Auditor

Certified Six Sigma
Green Belt &
Black Belt

Corporate Courses

Nation-wide
seminars &
workshops on
Total Quality
Management, Six
Sigma, ISO 9000
Quality Assurance in
Manufacturing,
Services, Education,
Banks and
Healthcare, Total
Productive
Maintenance

International Conventions

PIQC has organized
13 International
Conventions
on Quality
Improvement
and
5 National
Conferences on
Quality Education
in Pakistan
since 1991

PIQC INSTITUTE OF QUALITY

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