

# **Certified Healthcare Project Management Professional** Professional Certificate Program



# **INTRODUCTION:**

This program is offered by **PIQC institute of Quality** in collaboration with **Dow University of Health Sciences (DUHS).** Currently healthcare industry is realizing that to remain competitive, they must develop skills to effectively select and manage the project. The purpose of this program is to help people in healthcare industry to improve the success rate of their projects, reduce the risk of failure, control cost and improve outcomes by developing the skills. The Project Management Institute (PMI) Project Management Professional credential is recognized as the universal standard of the profession. The Body of Knowledge of this course is designed as per latest standard for the project management and the PMBOK Guide 7<sup>th</sup> Edition. This program helps participants to prepare for PMI Project Management Professional (PMP) certification.

# LEARNING OUTCOMES:

Upon successful completion of this program, the participants will be able to:

- ✓ Understand and apply project management terminology and approaches related to healthcare industry.
- ✓ Execute the various phases of managing a healthcare project from initiation to closing.
- ✓ Define and improve project management activities within their organization.
- ✓ Analyze interpersonal aspects of managing a healthcare project by working with a team.
- ✓ Oversee and manage stakeholder expectations and engagement to ensure a successful project outcome.

### BODY OF KNOWLEDGE:

Module	Topics
Overview of Project Management	Introduction to the PMI <sup>®</sup> and PMP <sup>®</sup> Certification, Overview of PMP Exam Content Outline, Project Management Domains, Project Management Principles, Overview of Project Management Approaches and Practices, Project Life Cycles and Environment in Healthcare Industry
Creating a High-Performance Team	Build a Team, Define Team Ground Rules, Negotiate Project Agreements, Empower Team Members and Stakeholders, Train Team Members and Stakeholders, Engage and Support Virtual Teams, Build a Shared Understanding about a Project
Starting the Project	Determine Project Methodology / Methods and Practices, Plan and Manage Scope, Plan and Manage Budget and Resources, Plan and Manage Schedule, Plan and Manage Quality of Products/Deliverables, Integrate Project Planning Activities, Plan and Manage Procurement, Establish Project Governance Structure, Plan and Manage Project/Phase Closure
Doing the Work	Assess and Manage Risks, Execute Project to Deliver Business Value, Manage Communications, Engage Stakeholders, Manage Project Artifacts, Manage Project Changes, Manage Project Issues, Ensure Knowledge Transfer to Project Continuity
Keeping Track on Team	Lead a Team, Support Team Performance, Address and Remove Impediments, Obstacles, and Blockers, Manage Conflict, Collaborate with Stakeholders, Mentor Relevant Stakeholders, Apply Emotional Intelligence to Promote Team Performance
Keeping the Business in Mind	Plan and Manage Project Compliance Requirements, Evaluate and Deliver Project Benefits and Value, Evaluate and Address Internal & External Business Environment Changes, Support Organizational Change, Employ Continuous Process Improvement
PMP Exam Preparation	PMP Exam Preparation Tips & Tricks, Mock Exam

Course Learning Methodology:

The theoretical portion of this course is reinforced by interactive lectures and presentations, hands-on practical exercises, group activities, discussion of case studies and individual project work.

### WHO SHOULD ATTEND:

This course is ideal for Healthcare professionals who intend to expand their skills, knowledge, and career growth as a project leader under the umbrella of PMP. It provides great opportunity to better understanding of latest project tools, techniques, and framework.

## **PROGRAM INSTRUCTORS:**

This course is taught by highly qualified subject matter experts and project management professionals who prosses practical knowledgeable and experience in the relevant fields.

### **ELIGIBILITY REQUIREMENT:**

Bachelor's degree with good academic result. Work experience will be given preference.

For Fees, Registration and Further Course Details: PIQC Institute of Quality (Karachi Office) Address: C-5 Block 17, Gulshan-e-Iqbal, Karachi. Tel: (021) 34979449 | + 92 333 2163620, +92 315 0027826 Email: ikram@piqc.edu.pk | infokhi@piqc.edu.pk Website: www.piqc.edu.pk



#### Platform Online (VILT)

Duration 03 Months (Two Classes Per Week)

> Course Start Date July 6<sup>th</sup>, 2024

Days Every Friday & Saturday

> Timings 6:00 – 9:00 PM PKT