

### INTRODUCTION:

This program is offered by **PIQC Institute of Quality** in collaboration with **Dow University of Health Sciences (DUHS)**. Healthcare services today are scrutinized, measured, evaluated and publicized as never before. An increasingly educated public expects to receive nothing less than excellent care and services and it must be the mission of every healthcare organization to deliver that excellence. Quality improvement is the process of continually evaluating existing processes of care and developing new standards of practice and therefore has to be a core competency for every healthcare professional. **Certified Healthcare Quality Professional (CHQP)** course is designed to enhance the competency of healthcare professionals. The Body of Knowledge used for this course aids in the preparation of any local and international healthcare courses. This course will enhance your career and facilitate the quality transformation in your hospital or healthcare organization.

### LEARNING OUTCOMES:

Upon successful completion of this program, the participants will be able to:

- ✓ Understand healthcare gaps in the country and inefficiencies in resource-poor settings.
- ✓ Identify acceptable knowledge of the principles and practices of Healthcare Quality Management in healthcare related facilities.
- ✓ Create the ability to initiate and manage Quality Assurance and Accreditation frameworks in local hospitals or healthcare institutes.
- ✓ Foster continuing competence and maintain the professional standard in healthcare quality.

### BODY OF KNOWLEDGE:

- Healthcare Quality Concepts
- Quality Management System in Healthcare
- Lean Six Sigma In Healthcare
- Patient Safety and Medication Management
- Human Resource Management
- Standards And Accreditation in Healthcare Organization
- Healthcare Regulatory Compliance
- Medical Error and Root Cause Analysis
- Infection Prevention and Control
- Healthcare Information Management System
- 5S: Industrial Housekeeping In Healthcare
- *Bonus Topics: Artificial Intelligence & Healthcare 4.0, Presentation and Communication Skills for Healthcare Practitioner*

**Course Methodology:** The theoretical portion of this course is reinforced by interactive lectures and presentations, hands-on practical exercises, group activities, discussion of case studies and individual project work. Discussions in the class are focused on the key points, critical thinking, experience sharing of fellow professionals and building professional maturity.

### WHO SHOULD ATTEND:

This course is designed for people working in health and social care organizations such as Quality Directors, Medical and Nursing Directors, Quality Managers, Officers and Coordinators, Accreditation Officers, Nurses, Risk Managers, Hospital Administrators and Healthcare workers who are interested or keen to know more about Healthcare Quality.

### PROGRAM INSTRUCTORS:

This course is taught by highly qualified subject matter experts and professionals who possess practical knowledgeable and experience in the relevant fields.

### ELIGIBILITY REQUIREMENT:

A minimum of two years work experience in the field of healthcare quality management is recommended.

**Platform**

Online (VILT)

**Duration**

04 Months

(One Class Per Week)

**Course Start Date**

May 23rd, 2026

**Days**

Every Saturday

**Timings**

2:00 PM to 6:00 PM PKT

**Scan the QR Code for Fees Inquiry, Details and Registration or Reach out to us at:**

**PIQC Institute of Quality (Karachi Office)**

**Address:** C-5 Block 17, Gulshan-e-Iqbal, Karachi.

**Tel:** (021) 34979449 | +92 333 2163620 | +92 315 0027826

**Email:** ikram@piqc.edu.pk | infokhi@piqc.edu.pk

**Website:** www.piqc.edu.pk

